

# VERY IMPORTANT PURCHASE INFORMATION



*Shown with optional pedestals*

*Whether you're considering a new Duet® washer and dryer or have already purchased one, please take a moment to review the following valuable tips for best results. The Duet® fabric care system is an exciting and rewarding investment and we want to ensure your complete satisfaction.*



***Questions about installation?***

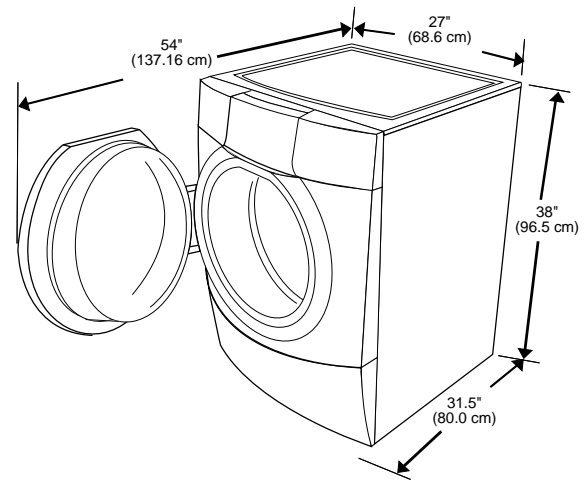
***Call 1-800-253-1301 to speak to a Duet® fabric care expert and see your Use and Care Guide for complete installation instructions.***

# Before You Buy

## 1. Determine Your Installation Area

Ensure that your laundry area is large enough:

- The washer and dryer are each 27" wide (54" wide when placed side-by-side) and 31.5" deep.
- Allow for a 1" clearance between the washer and dryer and a 1" clearance from the wall around the pair
- You'll also need a minimum of 5.5" behind the dryer for venting
- Total installation area required: 57"W x 37"D



## 2. Determine Your Installation Configuration

The Duet® fabric care system may be installed in three different configurations. Determine the area where yours will be installed and select the appropriate set-up.



1 Stacked with dryer on top of washer



2 Side-by-side under an existing cabinet



3 Side-by-side with optional pedestals

**IMPORTANT:** If you plan to install the Duet® pair stacked, have your dealer order the appropriate stack kit for proper set-up. Call 1-800-253-1301 and order part #8519492, or order at [www.whirlpool.com](http://www.whirlpool.com).

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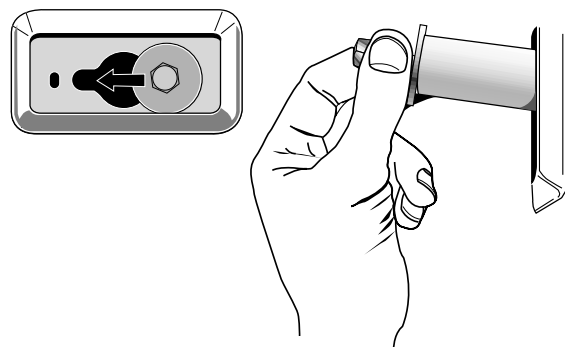
*Call 1-800-253-1301 to speak to a Duet® fabric care expert and see your Use and Care Guide for complete installation instructions.*

Even if you are not completing installation yourself, it's good to familiarize yourself with these important steps to ensure proper set-up.

# After You Buy

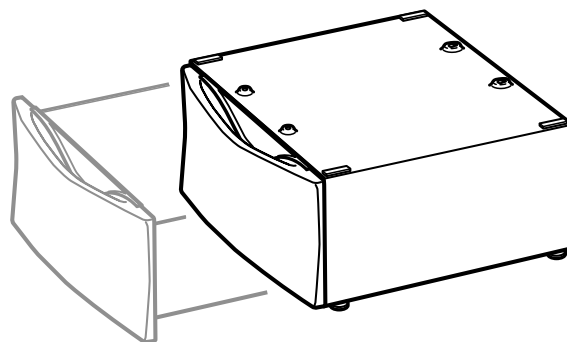
## 1. Shipping Bolts

Prior to shipping, we secure the washer drum with four shipping bolts in the rear of the washer. This helps keep the drum from shifting and moving while the washer is en route to your home. **IMPORTANT:** It is critical that your delivery/installation team only remove these bolts when the washer is within 3 feet of its final installed location in order to prevent damage to the product. Because Whirlpool Corporation does not control installation, we recommend you inspect the product before it's removed from the delivery truck to ensure the bolts are still in place. If the bolts are not in place, you may refuse delivery of the product and request a new one. If using the optional pedestals, the transport bolts should remain in place until the pedestal is installed.



## 2. Remove Washer and Dryer Feet if Using Pedestals

The optional pedestals are a great place to store detergent boxes along with fabric softener and bleach bottles. If you've selected pedestals, the delivery team must remove and discard the installation feet from the bottom of the washer and dryer prior to attaching them. The pedestals come with their own adjustable feet for proper leveling of the laundry pair.



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# After You Buy

## 3. Level the Appliances Properly

As with any washer or dryer, leveling the appliance is necessary. And because the Duet® and Duet® HT washers reach final spin speeds up to 900 and 1100 RPMs, it's even more important to level the product to avoid excessive noise and vibrations. You can find detailed leveling instructions in your Use and Care Guide.

If installing the washer and dryer with pedestals, you will complete leveling with the pedestal feet. Keep the pedestal drawer out during installation so that you can easily reach and adjust the rear feet. Once the appliance is level, ensure that all four feet are in firm contact with the floor and tighten each foot's locking nut to the washer/pedestal base.

## 4. Always use High-Efficiency Detergent

High-efficiency detergents are specially designed for low-water washers to provide excellent stain removal and whitening without oversudsing. Using a regular detergent\* in this washer will likely result in washer errors, longer cycle times, reduced rinsing and cleaning performance, or oversudsing. Plus, using a regular detergent in this washer can cause clothes to yellow and look dingy over time. Only use a detergent that bears the high-efficiency mark, like Tide® HE.

*\*If HE detergent is not available, only use HALF the recommended dosage of regular detergent*



## 5. Move the Washer and Dryer Professionally

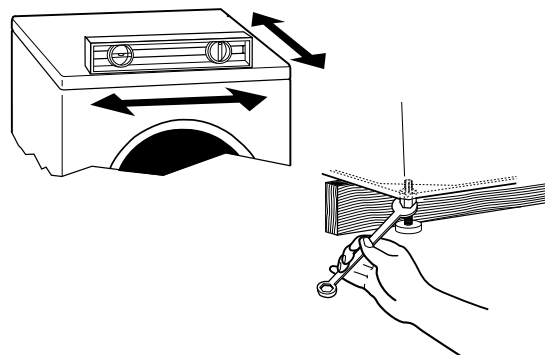
If you are moving to a new home and plan to take your Duet® fabric care pair with you, please call 1-800-253-1301 and speak to a Duet® fabric care expert. He/she can recommend a Whirlpool-endorsed installer who will re-install the shipping bolts and provide professional transport from one location to another.

### **⚠ WARNING**

#### **Excessive Weight Hazard**

**Use two or more people to move and install washer or dryer.**

**Failure to do so can result in back or other injury.**



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